

## ‘LONDON BRIDGES’

---

### WELCOME TO LONDON!

When starting up a business in, or moving to, London you should be aware of the networks and services that can help ensure the safety and security of your organisation. Such awareness will help not only to make your staff feel at home but also to demonstrate the duty of care which motivates everyone.

The ‘London Bridges’ Factsheet provides businesses with a short and focused overview of security-oriented organisations and agencies in London, which include both pan-London and local initiatives. The Factsheet maps and highlights the remit and capacity of several organisations and agencies, and includes links to other sources of information. London First would be pleased to provide an introduction to the organisations listed through our **Security and Resilience Network**.

### SECURITY AND RESILIENCE NETWORK

With London First representing companies that generate a quarter of London’s GDP, the **Security and Resilience Network** within London First is uniquely placed to help the private sector improve its security and resilience by working with government departments and law-enforcement organisations to make the capital the safest place in the world to do business.

Providing a forum for discussion on, and advancement of, key issues of common concern, the **Security and Resilience Network** aims to broaden and deepen the security agenda in the public space. (For details, click [here](#)) The Network endeavours to improve communication by acting as a key conduit for information sharing between the public and private sectors, and by raising awareness in the national and local contexts.

By encouraging innovation and collaboration between a wide range of security disciplines, the **Security and Resilience Network** works to improve organisational effectiveness by sharing leadership and management expertise and ultimately, help design out crime with the use of proactive, intelligent and technologically driven solutions.

If you would like to learn more about the Network, please contact the Director, Robert Hall, at: [rhall@londonfirst.co.uk](mailto:rhall@londonfirst.co.uk) (Tel: + 44 (0) 20 7665 1555).

We hope you find what follows of value and we look forward to hearing from you.

A handwritten signature in black ink, appearing to read "D Veness".

**Sir David Veness CBE QPM**

**Chairman, Advisory Board, Security and Resilience Network, London First**

## USEFUL CONTACTS

### National Crime Agency

The National Crime Agency (NCA), which will become operational on 7 October 2013, will be an operational crime-fighting agency that will be responsible for tackling four main areas: organised crime, strengthening UK borders, fighting fraud and cyber-crime, and protecting children and young people. The NCA will pull together a single national intelligence picture on organised criminals and their activities and will have the authority to co-ordinate and organise the national response to organised crime, prioritising resources according to threats. Working with law-enforcement partners, the NCA aims to ensure that those who commit serious and organised crime are pursued and brought to justice, their groups and activities disrupted, and their criminal gains confiscated.

Telephone: + 44 (0) 370 496 7622

Website: [www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk)

### Metropolitan Police Service

The Metropolitan Police Service (MPS, 'the Met' or New Scotland Yard) is the territorial police force responsible for law enforcement in Greater London, excluding the City of London. The MPS covers 32 boroughs, each with a liaison officer, and employs around 31,000 officers together with about 13,000 police staff and 2,600 Police Community Support Officers (PCSOs). Supported by more than 5,100 volunteer police officers in the Metropolitan Special Constabulary (MSC) and its Employer Supported Policing (ESP) programme, the MPS covers an area of 620 square miles and a population of 7.2 million.

The MPS has a dedicated Business Crime and Partnerships unit based at New Scotland Yard. For more information about business crime or to discuss ways your business can work more closely with the MPS, please email: [BusinessCrime.Mailbox@met.police.uk](mailto:BusinessCrime.Mailbox@met.police.uk)

Email: Online form available at: [www.secure.met.police.uk/enquiries/index.php](http://www.secure.met.police.uk/enquiries/index.php)

Website: [www.met.police.uk](http://www.met.police.uk)

### City of London Police

The City of London Police (CoLP or 'City Police') is the territorial police force responsible for law enforcement within the financial centre of the capital known the City of London. With 1,310 employees, including 833 police officers, 99 special constables and 39 police community support officers, and three police stations, the CoLP is responsible for policing a resident population of around 10,000, a daily influx of approximately 300,000 commuters into the City, an additional 300,000 cars passing through the 'Square Mile' each day, as well as thousands of tourists. The CoLP has the national remit for tackling serious fraud.

Email: [postmaster@cityoflondon.police.uk](mailto:postmaster@cityoflondon.police.uk)

Website: [www.cityoflondon.police.uk/citypolice](http://www.cityoflondon.police.uk/citypolice)

## **British Transport Police**

Responsible for a transport network used by six million passengers each day, the British Transport Police (BTP) provides a policing service to rail operators, their staff and passengers across the country. Consisting of 2,844 officers nationwide, the BTP cover a wide transport network which includes the London Underground, Docklands Light Railway, the Midland Metro tram system, Croydon Tramlink, Sunderland Metro, Glasgow Subway and Emirates AirLine.

Email: [first\\_contact@btp.pnn.police.uk](mailto:first_contact@btp.pnn.police.uk)

Website: [www.btp.police.uk/default.aspx](http://www.btp.police.uk/default.aspx)

## **London Resilience Partnership**

The London Resilience Partnership (LRP) is a coalition of around 170 organisations, established to strengthen London's resilience to emergencies and threats that could potentially impact the city, its people and business. Through effective and collaborative working on a local, sub-regional and regional level, this Partnership acts to minimise the impact of a number of possible security concerns including outbreaks of infectious disease, extreme weather and terrorism. The London Resilience Team supports the work of the Partnership, and is part of the Greater London Authority, based at City Hall.

Email: Online form available at <http://www.london.gov.uk/mayor-assembly/mayor/london-resilience/preparing-london/about-us/contact-the-london-resilience-team>

Website: [www.london.gov.uk/mayor-assembly/mayor/london-resilience](http://www.london.gov.uk/mayor-assembly/mayor/london-resilience)

## **City of London Crime Prevention Association**

The City of London Crime Prevention Association (CoLCPA) encourages co-operation in developing crime prevention measures between the City of London Corporation, the City of London Police and the business community.

The aim of the CoLCPA is to prevent and deter crime in the financial and commercial sector within the City of London. With over 300 members, the Association is unique in the UK. It offers a varied programme of events, as well as providing regular updates on crime-prevention-related information and advice. Although the Association is an independent organisation, it benefits from essential guidance and support from the City of London Police and the City of London Corporation.

Telephone: + 44 (0) 208 467 7050

Email: [admin@cityoflondoncpa.org.uk](mailto:admin@cityoflondoncpa.org.uk)

Website: [www.cityoflondoncpa.org.uk](http://www.cityoflondoncpa.org.uk)

## **Transport for London**

Working in partnership with the British Transport Police, City of London Police and the Metropolitan Police Service, Transport for London (TfL) aims to reduce crime and anti-social behaviour and help people feel safer travelling in London.

Through the London Transport Community Safety Partnership – which is made up of a number of organisations that include London councils, Greater London Authority (GLA), British Transport Police, and the London Criminal Justice Partnership – TfL works together with its partners in their shared commitment to make journeys within London safer. This partnership has been central to the significant reductions in crime and anti-social behaviour achieved on the capital's transport system over the last six years and the parallel improvements in passenger perceptions of safety and security.

Telephone: + 44 (0) 343 222 1234

Website: [www.tfl.gov.uk/corporate/about-tfl/19369.aspx](http://www.tfl.gov.uk/corporate/about-tfl/19369.aspx)

## **National Counter Terrorism Security Office (NaCTSO)**

The National Counter Terrorism Security Office (NaCTSO) is a police unit and forms part of the Association of Chief Police Officers (ACPO) 'Protect and Prepare' programme. The unit is co-located within the Centre for Protection of National Infrastructure (CPNI.)

NaCTSO contributes to the UK Government's counter-terrorism strategy (CONTEST) by supporting the 'Protect and Prepare' strands of that strategy. NaCTSO counter-terrorism and security work is divided into three areas: protection of crowded places, protection of hazardous sites and dangerous substances, and assistance to the CPNI in protecting the Critical National Infrastructure.

NaCTSO staff can offer specialist advice regarding the security of explosives and pre-cursor chemicals (including fertilisers), pathogens and toxins, radiological sources and other toxic chemicals. It also provides guidance in relation to business continuity, designing out vehicle-borne terrorism, the protection of crowded places, and reducing opportunities for terrorism through environmental design.

NaCTSO supports a nationwide network of specialist police advisers known as Counter Terrorism Security Advisers (CTSAs). The primary role of these advisers is to provide help, advice and guidance on all aspects of counter-terrorism protective security across a variety of sectors.

Email: [nactso@cpni.gsi.gov.uk](mailto:nactso@cpni.gsi.gov.uk)

Website: [www.nactso.gov.uk](http://www.nactso.gov.uk)

## **Project Griffin**

The remit of Project Griffin is a communication service to advise and familiarise managers, security officers and employees of large public- and private-sector organisations across the capital on security, counter-terrorism and crime-prevention issues.

Following its introduction in London, Project Griffin has been recognised as national best practice and is being implemented by police forces in cities and communities throughout the UK. The primary mission is to engage, encourage and enable members of the community to work in partnership with the police to deter, detect and counter terrorist activity and crime.

Project Griffin seeks to enlist the help and support of individuals or groups responsible for the safety and security of buildings, businesses, districts or neighbourhoods. It provides an official and direct channel through which the police can share and update vital information relating to security and crime prevention.

Email: [nactso@cpni.gsi.gov.uk](mailto:nactso@cpni.gsi.gov.uk)

Website: [www.projectgriffin.org.uk](http://www.projectgriffin.org.uk)

## **Cross Sector Safety and Security Communications (CSSC)**

Since June 2011 this unique partnership between the London Police Services, the Home Office, London First, and some 26 business sector groups, has created a communications hub that was created for the London 2012 games and continues as a lasting enhancement to safety and security in the capital. Its aim is to ensure that businesses factor safety and security into their day-to-day operations and can be kept abreast of any relevant safety and security activity and how it might affect them.

Email: [CSSC.enquiries@imodus.co.uk](mailto:CSSC.enquiries@imodus.co.uk)

Website: [www.vocal.co.uk/cssc](http://www.vocal.co.uk/cssc)

## **Facewatch**

Facewatch is a free, on-line crime recording and reporting system for tackling low-level crime in shops, licensed premises, hotels and other businesses. Facewatch enables staff to report crimes on-line with moving and still CCTV images directly to the police in a format that is approved and actionable by the receiving force. Facewatch enables users to record details of low-level offences, complete a witness statement, upload any CCTV, still or moving images, report the offence to the police, get a crime reference number instantly, and arrange for credit cards to be cancelled immediately.

Telephone: + 44 (0) 845 437 9629

Email: [info@facewatch.co.uk](mailto:info@facewatch.co.uk)

Website: [www.facewatch.co.uk/cms](http://www.facewatch.co.uk/cms)

## Crimestoppers

Crimestoppers provides a means to detect, reduce and prevent crime through the provision of a service that allows individuals to give anonymous information about crimes and criminals from which is then passed on to law-enforcement agencies. Through the promotion of their anonymous national telephone helpline and website, Crimestoppers encourages people to come forward and submit information about crime without saying who they are. The charity reassures the general public by running projects and campaigns that engage with the community and educate around crimes to help keep the public safe. These initiatives prove to play a vital role in detecting as well as reducing crime.

Telephone: + 44 (0) 800 555 111 (National Helpline)

Online: Anonymous form available at [www.crimestoppers-uk.org/give-information/give-information-online/](http://www.crimestoppers-uk.org/give-information/give-information-online/)

Website: [www.crimestoppers-uk.org/](http://www.crimestoppers-uk.org/)