



### **Robert Chisholm**

Originally an expatriate, living in Singapore and Japan, Rob read Geography at Royal Holloway, University of London, before joining the Army.

He served as an officer in the Light Infantry (and later the Rifles), based in Cyprus, the UK and Germany, filling a variety of appointments including Regimental Signals Officer, Adjutant and Company Commander. His career took him on operational tours and exercises to Jordan, Kenya, Bosnia, Northern Ireland, Kenya, Sierra Leone and the USA. Towards the end of his service, he was selected to attend the German Armed Forces Command and Staff Course based in Hamburg, Germany.

Having decided on a second career outside the Army, Rob completed a Masters in Business Administration through the Open University Business School during his final 3 years' service.

He joined Waitrose in early 2011 and subsequently managed two branches before moving into his current role as Senior Manager, Group Operational Risk Management for the John Lewis Partnership. This has seen him work across the Partnership and within a wide range of functional areas including security and fraud, business continuity and crisis management, and information security/assurance. This work has included redeveloping the Partnership's approach to business continuity and crisis management, rationalising and improving the provision of 3rd party security guards, re-writing the anti-fraud strategy and supporting cyber security/incident response, PCI DSS and information assurance work strands.

He has a young family and is a keen runner, cyclist and triathlete.