

Ben Farrell OBE **Head of Operational Risk Management**



Ben Farrell joined the John Lewis Partnership two years ago as Head of Operational Risk Management, embarking on an exciting new career in retail having spent over twenty years in the British Army following University. His career in the Army began at the end of the Cold War in Berlin and he subsequently held appointments across the spectrum of strategic, operational and tactical activity. He left the Army in 2011 as a Colonel having been director of UK Land Force Resources and Plans. Prior to that appointment, he commanded his Regiment (the Irish Guards) and led them in Afghanistan and Kenya having previously commanded soldiers during the invasion of Iraq, in Kosovo, Bosnia and Northern Ireland. He worked in the Ministry of Defence for a number of years in strategy roles and led the operational team responsible for the day to day running of the British military operation in Iraq for two and a half years from a dingy bunker in North London. He has a Masters degree from Cranfield University and was appointed as a Member of the Order of the British Empire in 1999.

In his current appointment as Head of Operational Risk Management, he is responsible for developing the John Lewis Partnership's policy and strategy that increasingly assures operational resilience, helping to ensure the Partnership can continue to do business effectively.